

2019 ISEPS/COS Joint Conference Administrator Program

Illinois Society of Eye Physicians and Surgeons (ISEPS) &

Chicago Ophthalmological Society (COS)

Stephens Conference Center – Rosemont, IL

Friday, March 8, 2019

1.26.2019

7:15am – 8:00am Registration and Continental Breakfast in Exhibit Area

General Sessions – Ballroom 25

General Session I

8:00am – 8:05am (5) Welcome, Introductions and Announcements

8:05am – 8:55am (50) Emotional Intelligence
*Denese Smith, Administrator; Northwest
Ophthalmology; Arlington Heights, IL*

8:55am – 9:35am (40) How to Conduct an Effective Employee Review
Stella Terry, PHR, SHRM-CP; Tandem HR; Westchester, IL

9:35am – 10:15am (40) Coding Overview 2019 – Update on MIPS/MACRA
*Joy Newby, LPN, CPC; Newby Consulting;
Daytona Beach, FL*

10:15am – 10:35am (20) Break, Network and Visit the Exhibitors

General Session II

10:40am - 11:30am (50) A Lean Approach to Practice Management
Faith Eatman, MBA, MPH

11:30am – 12:20pm (50) Practical Applications for IT Security
*Andy Skrzypchak, President and CEO and Ed French,
CIO; NetSource One; Saginaw, MI*

12:20pm – 1:15pm (55) Lunch, Networking and Visiting the Exhibitors

General Session III

- 1:20pm – 1:55pm (35) Resources and Support from OMIC
Hans Bruhn, Risk Manager; Ophthalmic Mutual Insurance Company; San Francisco, CA
- 1:55pm – 2:25pm (30) Who's Managing Your Online Presence?
Jacqueline Van Hall, MBA/MPH Candidate
- 2:25pm – 2:35pm (10) Advocating for Ophthalmology – The Critical Role of Practice Administrator
Chris Albanis, MD; Arbor Centers for Eye Care; Homewood, IL
- 2:35pm – 2:55pm (20) Break, Network and Visit the Exhibitors**

General Session IV

- 3:00pm – 3:40pm (40) Building the Eye Care Team: Successfully Integrating an Optometrist to Create a Successful and Ethical MD/OD Practice Model
Jill Maher, MA, COE; Maher Medical Practice Consulting; Chicago, IL
- 3:40pm – 4:25pm (45) Legal Issues in Ophthalmology: Patient Follow-Up
Dan Mills, JD; Cunningham, Meyer and Vedrine; Chicago, IL

Join the Physician Session (optional)

- 4:30pm – 5:30pm OMIC Lecture (Join the Physician Session)
Risk Management for the Ophthalmologist: Lawsuits Alleging Failure to Diagnose Retinal Detachments
Hans Bruhn, Risk Manager; Ophthalmic Mutual Insurance Company; San Francisco, CA